OLL II

MBA (HRM) 2nd Semester (Old Course)

Maximum Marks: 100 Course Title: Industrial Relations Time Allowed: 3 hours Course No.: MHRM-204 Section A Attempt all questions, each question carries 1 mark O1 The term "Revolving Machinery" is discussed under......of the Factories Act, 1948 b) Section 29 a) Section 30 c) Section 28 d) Section 27 O2 Section 28 of the Factories act, 1948 discusses..... a) Self acting Machines b) Hoists & Lifts c) Casing of new Machinery d) Prohibition of employment of women & children near cotton openers. O 3 Industrial Dispute act, 1947 provides the following industrial relations machinery for resolution of the conflicts: (Tick the wrong one) b) Conciliation a) Negotiation c) Mediation d) Arbitration Q 4 The strike which is suddenly announced generally by way of surprise without notice or at very short notice is..... a) Cat-call strike b) Token strike c) Sit-down strike d) Work-to-rule O 5 Adoption of the declaration of child rights by General Assembly of United Nation in the b) 1968 a) 1978 d) 1959 c) 1979 **Q** 6 Which of the following is not a characteristic of trade union? b) Common goals a) Voluntary association c) Intermediary d) Individual actions O 7 What should be the minimum number (of persons) required to register a trade union? a) Six b) Seven d) Nine c) Eight **Q 8** Contract labour (Regulation & Abolition Act), 1970 can be classified into the category of: b) Industrial relations Act Social Security Act a) d) Commercial act Welfare Act c) Q 9 As per Factories Act, 1948 canteen should be provided in the factory where more than.....workers are employed 250 b) 100 a) d) 1000 c) 600 Q 10 Employees join unions to fulfill their.....needs.

b) Esteem

d) All of the above

a) Social

c) Economic

Section B

Attempt any five questions, each question carries 6 marks.

- Q 11 Discuss the Dunlop's approach to Industrial relations.
- **Q 12** Elucidate the suggestions made by National labour Commission to promote good Industrial relations.
- **Q 13** Discuss the forms of Industrial disputes?
- **Q 14** Discussed the factors to be recognized and practiced to make Quality Circles process effective.
- Q 15 Summarize the political and social activities of trade unions.
- Q 16 Explain the role of government, Employer and Trade union in maintaining the smooth industrial relations.
- Q 17 Briefly explain various schemes of workers training.
- Q 18 Discuss the future of industrial relations in Indian context.

5 X 6

Section C

Attempt one question from each unit. Each question carries 12 marks.

Unit I

- Q19. Discuss the framework of approaches to industrial relations.
- Q 20 Explain the social, economic, political and cultural consequences of industrial revolution in the world.

Unit II

- **Q21** Discuss the role of different authorities under Industrial Dispute Act, 1947 for the settlement of Industrial disputes.
- Q22 What are the important causes of Industrial dispute? Discuss its effects on Employer, Employees, and Society.

Unit III

- Q23 Explain the legal provisions under Factories Act, 1948 with respect to employee health. and safety,
- Q24 Discuss the main provisions related to sections 4, 5, 8, 9, 31 & 32 of Trade Union Act, 1926.

Unit 1V

- Q25 Discuss the methods of workers participation in management
- **Q26** Explain the Walton & McKersie and Chamberlain & Kuhn models of collective bargaining.

Unit V

- Q27 What are unfair Labour practices? How it is being practiced in India?
- Q28 Discuss the occupations and process in which employment of children under section 3 is prohibited as per sketch of Child Labour (prohibitions and Regulations) Act, 1986.