

Course Code - PGPPA1C003T
Maximum Marks: 100 Marks

Title: Administrative Thinkers-I
Maximum Time: 3 hours

This Question Paper consists of three Sections – A, B and C

Section A

Choose the correct answer. Each question carries 1.5 marks.

10 x 1.5=15 Marks

1. Which of the following is not one of the features of a good theory?
(a) Objectivity (b) Comprehensiveness
(c) Reliability (d) Ambiguity

2. Which of the following is not an element of Kautilya's Saptanga Theory?
(a) Swamin (b) Durga
(c) Janapada (d) Dvairajya

3. Frederick Taylor noticed a phenomenon of workers, purposely operating below their capacity and called it
(a) Skiving (b) Lack of standards of work
(c) Unscientific decision making (d) Failure of management to design jobs

4. In which year, the classical theory reached its zenith?
(a) 1936 (b) 1937
(c) 1938 (d) 1939

5. Who described Bureaucracy as "an organization that cannot correct from its behavior by learning from its errors"?
(a) Donald Kingsley (b) Micheal Crozier
(c) Karl Marx (d) Max Weber

6. According to Donald Kingsley, Representative Bureaucracy means
(a) a bureaucracy in which every economic class, caste, region or religion in a country is represented in exact proportion to its numbers in the population
(b) a bureaucracy drawn 'from all social, racial and religious groups on the basis of ability'
(c) a Bureaucracy which represents the political will of the people
(d) None of the above

7. Which one of the following book is not written by Chester I. Bernard?
(a) The Functions of the Executive (b) Organization and Management
(c) Elementary Condition of Business Model (d) The Practice of Management

8. Which one of the following is not a way of resolving conflicts according to M.P. Follett?
(a) Domination (b) Legal Methods
(c) Compromise (d) Integration

9. Who published the article titled "Public Administration in a time of Revolutions in 1968?"
(a) Robert Dahl (b) Dwight Waldo
(c) Robert T Golembiewski (c) F.W.Riggs
10. Who is the author of the book Public Administration as Developing Discipline?
(a) Robert Dahl (b) Dwight Waldo
(c) Robert T Golembiewski (c) F.W.Riggs

Section B

Answer any 5 questions. Each question carries 8 marks.

05x08=40 Marks

1. a) What are the problems of theory building in Public Administration?
Or
b) Elucidate Kautilya's Views on Law and Order.
2. a) What do you understand by ?
Or
b) Write a short note on Lyndall Urwick?
3. a) Explain Max Weber's Legal-Rational Authority.
Or
b) Write a short note on Samuel Krislov.
4. a) . What do you understand by Follet's conflict resolution by integration?
Or
b) Discuss Barnard's Zone of Indifference.
5. a) Explain Robert Dahl's three problems of Science of Administration?
Or
b) Write a short note on Administrative State.

Section C

Answer any 3 questions. Each question carries 15 marks.

03x15= 45 Marks

1. Write an essay on Sun Tzu's Art of War.
2. "Scientific Management has no place for a bird that won't sing". Explain the significance of Scientific Management in the light of above statement.
3. Give a detailed account on Max Weber's concept of Bureaucracy.
4. 'Human Relations Movement has set the background for the emergence of Behavioral Theory'. Comment.
5. Discuss the views of of Robert T. Golembiewski regarding Public Administration as Developing Discipline.