

End Semester Examination, 2017
Department of Public Policy and Public Administration
Central University of Jammu

Course Code – PGPPA2C003T
Maximum Marks: 100 Marks

Title: Administrative Thinkers-II
Maximum Time: 3 hours

This Question Paper consists of three Sections – A, B and C

Section A

Q1. Choose the correct answer. Each question carries 1.5 marks.

10 x 1.5=15

i) Which of the following is not correct?

- (a) Problem identification is a key component of effective decision making.
- (b) Organizational Decision Making is more accurate than individual Decision Making
- (c) A problem is a discrepancy or conflict between an existing and a desired state of affairs.
- (d) Satisficing is the tendency for managers to seek solutions that are satisfactory and sufficient.

ii) Vickers prefers which of the following as the ultimate level of appreciation and is a special kind of communication in which people “reason together” and “learn together”?

- (a) Information
- (b) Persuasion
- (c) Argument
- (d) Dialogue

iii) The focus of classical theory is on ‘organizations without people’. This statement is given by:

- (a) Herbert Simon
- (b) Chris Argyris
- (c) Warren Bennis
- (d) C.I. Barnard

iv) Which of the following does come under the maintenance factors, according to Frederick Herzberg?

- (a) Challenging Job
- (b) Cohesive Work Group
- (c) Work itself
- (d) Job title

v) Maslow’s concept of Self-Actualisation is based on which of the following approaches?

- (a) Humanistic Psychology
- (b) Individual Psychology
- (c) Organizational Psychology
- (d) None of the above

vi) Job Loading means –

- a. Shifting of an employee from one job to another
- b. Deliberate upgrading of responsibility, scope and challenge
- c. Making the job more interesting
- d. None of the above

vii) Theory __ states that the average employee is lazy and will try to do as little as possible.

- (a) X
- (b) Y
- (c) Z
- (d) None



viii) Which of the following leadership style, according to Rensis Likert, expressed that leaders have total faith in people?

- (a) Participative style
(c) Consultative style
- (b) Exploitative – Authoritative style
(d) Benevolent – Authoritative style

ix) Valence Expectancy, as an alternative theory of motivation was propounded by

- (a) Paul Hersey and Keneth H. Blackchard
(c) Victor H. Vroom
- (b) Black and James Mouton
(d) Hobhouse

x) Incredulity means.....

- (a) Distrust
(c) Disbelief
- (b) Doubt
(d) All of these

Section B

Answer any 5 questions. Each question carries 8 marks.

05x08=40

Q2. a) What is Appreciative System?

Or

b) Comment on Bounded Rationality.

Q3. a) What do you understand by VIE theory?

Or

b) Write a short note on Hierarchy of Needs.

Q4. a) Explain Satisfiers and Dissatisfiers.

Or

b) Write a short note on four systems of Management.

Q5. a) Elaborate Vincent Ostrom's views on Public Choice Approach.

Or

b) Explain the concept of 'Generic Management'.

Q6. a) What is New Public Service?

Or

b) What do you mean by the death of author?

Section C

Answer any 3 questions. Each question carries 15 marks.

03x15= 45

Q7. Write an essay on the concept of Changing Organisations.

Q8. What is Scanlon Plan? Explain how the philosophy of Scanlon Plan matches with

Douglas McGregor's Theory Y.

Q9. Elucidate the concept of 'Organization Development' proposed by Chris Argyris.

Q10. 'Peter Drucker is rightly considered as Modern Management Guru'. Discuss.

Q11. "Postmodernism is the departure point of modernism." In what ways would you agree or disagree with this statement?