

End Semester Examination, 2017
Department of Public Policy and Public Administration
Central University of Jammu

Course No: PGPPA3C002T
Maximum Marks: 100 Marks

Title: Governance: Concepts & Issues
Maximum Time: 3 hours

Section A

Choose the correct answer.

Each question carries 1.5 marks.

(10 x 1.5=15 Marks)

- i) When did the concept of Good governance come to light in Public Administration?
a. 1980 b. 1990 c. 2000 d. 2010
- ii) The Integrated Citizens Services Centres in J&K are known as?
a. Awaaz Centres b. Khidmat Centres c. Sahayatha Centres d. Sahara Centres
- iii) Where was the Citizen's Charter first started?
a. USA b. UK c. Australia d. USSR
- iv) The Digital India Programme is to make India?
a. Create Digital Infrastructure b. Transform Governance
c. Digital empowerment d. All of the Above
- v) The Mazdoor Kisaan Shakti Sangthan (MKSS) which pioneered the Idea of Social Audit in India is from which State?
a. Rajasthan b. Gujarat c. Maharashtra d. Punjab
- vi) The Paradigm Shift of globalisation and Marketization advocates?
a. More governance b. Less governance
c. Absence of governance d. centralised governance
- vii) Enabling the People to realise their right in decision making process is?
a. Participatory approach b. Non-Participatory approach
c. Bureaucratic approach d. Legislative approach
- viii) Who proposed the term 'social audit'?
a. Theodore Kreps b. Howard R. Bowen
c. Woodrow Wilson d. Frederick Taylor
- ix) Who among the following gave the 'reinventing government' model?
a. Ted Gabler b. John Lock c. Adam smith d. Thomas Hobbes
- x) When was the Right to Information Act passed in India?
a. 2000 b. 2003 c. 2004 d. 2005

Section B

Answer any five questions

Each question in this Section carries eight marks.

(05x08=40 Marks)

1. a) What are the types of State?
Or
b) What do you understand by Democratic state?
2. a) What is a Citizen Charter?
Or
b) What do you understand by Openness and Transparency in Governance?
3. a) What are the effects of Neo-Liberalism on Democratic state?
Or
b) Write a short note on Rolling Back State.
4. a) Identify the objectives of Social Audit.
Or
b) Discuss the concept of Accountability.
5. a) What do you understand by 'Governance as Government'?
Or
b) Discuss in brief the Re-Inventing Government.

Section C

Attempt any 3 questions. Each question carries 15 marks.

(03x15= 45 Marks)

1. Elucidate the basic concept, origin and principles of Good Governance.
2. What is a Citizen's Charter? What are the problems with Citizen's Charter in India? What are the recommendations given by 2nd ARC?
3. What the key features of Right to Information Act (RTI) in India. Highlight the advantages and limitations of RTI.
4. What do you understand by Social Audit? Comment on the benefits and limitations of Social Audit.
5. Discuss 'E-governance as technology enabler to good governance'. Examine the challenges and opportunities of e-governance in India.